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Government of India  
Ministry of Railway  
(Railway Board)

RBA.No. 10/2012

No. 2006/ACII/45/10

New Delhi, dated 17.5.2012

General Managers/FA&CAOs/CCMs,  
All Zonal Railways. (As per enclosed list)

Sub: Quantum of debits to be raised in case of missing PRS tickets/ Rolls.

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Please refer to Board's letters of even no. dated 12.6.08 and 28.7.2008 stipulating quantum of debits to be raised in case of lost PRS tickets / rolls.

The issue regarding quantum of debits to be raised in case of missing PRS tickets accounted for in the system was raised in DC/JCM meeting wherein it was agreed to review the extant instructions keeping in view the improvements in the PRS system.

Accordingly, the matter has been reviewed in detail and the quantum of debits to be raised for missing tickets / rolls which are accounted for in the system is revised as under:

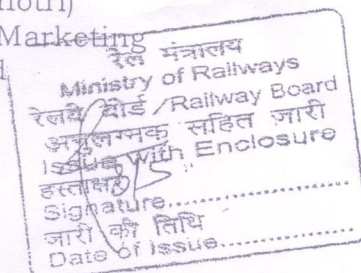
Situation	Quantum of debits
Missing ticket/s (cancelled /modified) which is accounted for in the system.	Debits for the face value of the tickets accounted for in the system shall be raised and recovered from the staff concerned. A Departmental enquiry shall also be instituted and report submitted within 3 months. Further, action shall be taken based on the findings of the enquiry.

The quantum of debits in case of missing tickets/rolls not accounted for in the system shall continue to be raised as per Board's instructions dated 28.7.08.

Kindly acknowledge receipt and ensure compliance.

(Dr. Monica Agnihotri)  
Director Passenger Marketing  
Railway Board

(S.N. Mathur)  
Director Finance (CCA)  
Railway Board



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